

Mobile Rapid Response Crisis Team – 165.03

[View details of transaction](#)

Definition

This transaction documents supplemental information for Mobile Rapid Response Crisis Team services.

Transaction ID	165.03	Type	Length	Allow Null
Action code	“A” Add “C” Change “D” Delete	Varchar	1	N
Primary key	Submitter ID	Varchar	20	N
	Client ID	Varchar	20	N
	Mobile Rapid Response Type	Varchar	2	N
	Dispatch Date	Date	CCYYMMDD	N
	Dispatch Time	Varchar	4 (HHMM)	N
Body	Mobile Crisis Referral Source	Varchar	2	N
	Level of Acuity	Varchar	2	N
	Interpreter Utilized	Varchar	2	N
	Date of Deployment	Date	CCYYMMDD	Y
	Time of Deployment	Varchar	4 (HHMM)	Y
	Date of Arrival	Date	CCYYMMDD	Y
	Time of Arrival	Varchar	4 (HHMM)	Y
	Presenting Problem	Varchar	40	N
	Co-Responder Involvement	Varchar	2	N
	Mobile Crisis Outcome	Varchar	2	N
	Referral Given	Varchar	40	N
	Event End Date	Date	CCYYMMDD	N
	Event End Time	Varchar	4 (HHMM)	N
	Source Tracking ID	Varchar	40	Y
	MRRCT Agency NPI	Varchar	10	N
	Zip Code	Varchar	5	Y

Mobile Rapid Response Crisis Team Services 165.03

Mobile Rapid Response Crisis Team

Section: Mobile Rapid Response Crisis Team

Definition:






Mobile Rapid Response Crisis Team services are community services provided to individuals experiencing, or are at imminent risk of experiencing, a behavioral health (BH) crisis. The goals of these services are engagement, symptom reduction, and stabilization.

Mobile Rapid Response Crisis Team is intended to:

- De-escalate crisis situations.
- Relieve the immediate distress of individuals experiencing a crisis.
- Reduce the risk of individuals in a crisis doing harm to themselves or others; and
- Promote timely access to appropriate services for those who require ongoing mental health or Co-occurring mental health and substance abuse services.

Only submit this transaction if it is a Mobile Rapid Response Crisis Team service. Ensure that DCR services are reported separately via the DCR transaction. For staff who provide both MRRCT and DCR services ensure that when transitioning from MRRCT to DCR services the MRRCT transaction is completed and a DCR transaction is started.

General submission guidelines:

A referral comes in 	Provider uses "Crisis Intervention" encounter code H2011 UB modifier, with the HA or HB modifier, to denote a crisis referral was received- triggers the 165.03
Services occur 	MHP or MHCP encounters H2011 w/ HA or HB, other possible modifiers are FQ and XE Many combinations of services can occur here and be a part of mobile rapid response crisis team services. Could be phone work, in person, etc., could be working directly with the client or with collaterals, as well as care coordination, etc.
Post initial H2011, additional peer services may occur 	H0038 w/ HA or HB modifier – Note that a person cannot receive two services at the same time. Thus, a peer may be the second person on the H2011 encounter, as a two-person outreach. Once the H2011 interaction with the client and/or their supports is completed, THEN peer services could occur and be encountered.
Disposition 	165.03 MRRCT transaction captures disposition, inclusive of "unable to locate client". There is a 1:1 relationship between the Crisis Intervention H2011 with the UB modifier, and with HA or HB modifier encounter and a MRRCT transaction. The crisis "event" could occur over several days and "ends" when there is a clear disposition. 9 current options for disposition
Post Disposition 	If new information is received that prompts another response, then a Crisis Intervention Service- H2011 UB modifier, with HA or HB, is encountered and the above starts all over again.

Notes:

- A crisis “event” in this context identifies the services provided to a client between the MRRCT Dispatch Date and Event End date. The H2011 UB with an HA/HB modifier indicates a referral was received and triggers the collections of the MRRCT transaction in BHDS. A client may receive several crisis services between the start and end of a crisis event. Once there is a clear disposition the MRRCT Event End date must be populated and that ends the crisis “event”. All required data elements within the MRRCT transaction must be collected during the event.
- Date and Time fields must be reported in sequential order, as shown below, so they can be used to calculate in route time for endorsed MRRCT and CBCT responses in rural areas.:
 1. Dispatch Date & Dispatch Time
 2. Date of Deployment & Time of Deployment
 3. Date of Arrival & Time of Arrival
 4. Event End Date & Event End Time

Mobile Rapid Response Crisis Team 165.03

Mobile Rapid Response Type

Section: Mobile Rapid Response Crisis Team

Definition

Mobile Rapid Response Crisis Team services are most effective when provided in-person. An in-person response should be offered initially and provided whenever requested. This can be identified by submitting 01 - Mobile Rapid Response (In person).

A Mobile Rapid Response Crisis Team Response Type of 2 should only be selected if only telehealth services were provided during the entire crisis event.

Only submit this transaction if it is a mobile rapid response crisis team service.

Code values

Code	Value
01	Mobile Rapid Response (In person)
02	Mobile Rapid Response provided via Telemedicine (includes audio/video and audio only)

Rules

- Only one option allowed.

Validation

- Must be valid code.

Notes:

- Only use MRRCT Type 02 if no in person services were provided in the crisis event.

Dispatch Date

Section: Mobile Rapid Response Crisis Team

Definition:

The date the dispatch (referral) is made to the Mobile Rapid Response Crisis Team.

Code Values Not Applicable

Rules:

- The Dispatch Date must match the From Service Date on the encounter where procedure code is H2011 UB with an HA or HB modifier

Frequency:

Data Use:

Validation:

- Must be valid date.
- Cannot be a future date.
- Required field.
- Dispatch Time/Date must be equal to or before the Time/Date of Deployment, Time/Date of Arrival, and Event End Time/Date.

History:

Notes:

- Dispatch date/time is the date/time when the MRRCT received the referral for the client.

Dispatch Time

Section: Mobile Rapid Response Crisis Team

Definition:

Time of day the mobile rapid response crisis team receives the dispatch (referral) from the referral source.

Dispatch Time must be the specific time the dispatch (referral) was received and should not be rounded to the nearest quarter hour.

Code Values Not Applicable

Rules:

- Submit time values using a 24-hour clock.
- Time of Arrival and Dispatch Time may match when the in-person MRRCT response actually begins at the same time the dispatch (referral) is received (i.e. the individual in crisis presents in person to the location of the MRRCT).

Frequency:

Data Use:

Validation:

- Must be valid time.
- Required field.
- Dispatch Time/Date must be equal to or before the Time/Date of Deployment, Time/Date of Arrival, and Event End Time/Date.

History:

Notes:

- Dispatch date/time is the date/time when the MRRCT received the referral for the client.

Mobile Rapid Response Crisis Team Referral Source

Section: Mobile Rapid Response Crisis Team

Definition:

Indicates the source of the referral for an MRRCT.

Code Values:

Code	Value	Definition
1	Family or Friend	Examples: Spouse, parent, child, sibling, friend.
2	Hospital	Examples: Emergency Department, inpatient medical floor, ICU.
3	Professional	Medical or behavioral health providers. Examples: Physicians, Behavioral Health Treatment Providers.
4	Care Facility	Examples: Assisted Living Facilities, Adult Family Homes, Nursing Homes, Behavioral Health Residential Setting, Rehabilitation Facilities, daycare/childcare facility.
5	Legal Representative	The person with legal responsibility over/for the individual.
6	School	Examples: Pre-K through 12 th , HeadStart, colleges, universities, and trade schools.
7	Social Service Provider	Examples: Department of Social and Health Services, Housing providers, Adult Protective Services, Department of Children Youth and Families, Developmental Disability Administration, other social service agencies.
8	Law Enforcement	Includes law enforcement co-responders
9	Community Member	Examples: Landlord, business, neighbors
10	Self-Referral	
12	Designated Crisis Responder	
13	EMS, Fire, Other first responders	
14	Juvenile Corrections	
15	Adult Corrections	
97	Other	

Historical Code Values:

Code	Value	Effective Start Date	Effective End Date
11	Crisis Call Center Referral	01/01/2016	07/10/2025

Rules:

- Only one option allowed.

Frequency:**Data Use:****Validation:**

- Must be valid code.

History:**Notes:**

- If the referral source was a crisis call center (i.e. 988, the regional crisis line, or team directly) then report the source that contacted the crisis call center.

Level of Acuity

Section: Mobile Rapid Response Crisis Team

Definition:

The level of acuity defines the timeframe in which an MRRCT needs to respond to an individual in crisis once a referral for MRRCT services occurs.

Code Values:

Code	Value	Definition
1	Urgent	Urgent crises are moderate to serious risk and require a 24-hour response.
2	Emergent	An emergent crisis is an extreme risk and requires a 2-hour response time.
4	Behavioral Health Emergency	A significant behavioral health crisis that requires an immediate in-person response within 1 hour due to the level of risk or lack of means for safety planning. Endorsed teams must follow statutory response times to receive supplemental performance payments.

Historical Code Values:

Code	Value	Effective Start Date	Effective End Date
3	Routine/Follow-up	01/01/2020	07/10/2025

Rules:

- Only one option allowed.

Frequency:

Data Use:

Validation:

- Must be valid code.

History:

Notes:

Interpreter Utilized

Section: Mobile Rapid Response Crisis Team

Definition:

Defines whether a professional interpreter was utilized during the event. Includes in-person, telephonic or HIPPA compliant video interpretation services. The selected code should be based on the use of an interpreter during any service encounter following an initial referral. These services could be provided for up to a 72-hour period following the referral.

Code Values:

Code	Value	Definition
1	Yes	An interpreter was utilized to communicate with the individual in crisis.
2	No	No interpreter was utilized at the encounter.
Y	Yes	An interpreter was utilized to communicate with the individual in crisis.
N	No	No interpreter was utilized at the encounter.

Rules:

- Only one option allowed.
- Required field.

Frequency:

Data Use:

Validation:

- Must be valid code.

History:

Notes:

Date of Deployment

Section: Mobile Rapid Response Crisis Team

Definition:

Date the Mobile Rapid Response Crisis Team was deployed following the initial dispatch (referral). This date will be used to calculate in route time for endorsed MRRCT and CBCT responses in rural areas. Time/Date of Deployment in this context is the act of the MRRCT leaving from a location to another to respond to a request for mobile crisis intervention.

Rules:

- Required field for MRRCT Type = 01.
- Can be Null for MRRCT Type = 02.

Frequency:

Data Use:

Validation:

- Must be valid date.
- Cannot be a future date.
- Cannot be a date prior to Dispatch date.
- Time/Date of Deployment must be prior to the Time/Date of Arrival, and Event End Time/Date.

History:

Notes:

Time of Deployment

Section: Mobile Rapid Response Crisis Team

Definition:

Time of day the Mobile Rapid Response Crisis Team was deployed following the initial dispatch (referral). This time will be used to calculate in route time for endorsed MRRCT and CBCT responses in rural areas. Time/Date of Deployment in this context is the act of the MRRCT leaving from a location to another to respond to a request for mobile crisis intervention.

Code Values Not Applicable:

Rules:

- Submit time values using a 24-hour clock (HHMM).
- Required field IF MRRCT Type = 01.
- Allows NULL IF MRRCT Type = 02.

Frequency:

Data Use:

Validation:

- Time/Date of Deployment must be greater than or equal to the Dispatch Time/Date and less than the Time/Date of Arrival and Event End Time/Date.

History:

Notes:

Date of Arrival

Section: Mobile Rapid Response Crisis Team

Definition:

The date the Mobile Rapid Response Crisis Team arrived on the scene and contacted the client or collaterals following the initial dispatch (referral). This date will be used to calculate response time for urban and suburban responses by endorsed MRRCTs and CBCTs.

Rules:

- If MRRCT Type = 2, then Date of Arrival can be NULL
- If MRRCT Type = 1, then Date of Arrival must be a valid date.

Frequency:

Data Use:

Validation:

- Must be valid date.
- Cannot be a future date or greater than the Event End Date.
- Date/Time of Arrival cannot be prior to the Dispatch Date/Time or Date/Time of Deployment.
- Date/Time of Arrival cannot be greater than the Event End Time/Date.

History:

Notes:

- Scene in this context is the location where the MRRCT arranged to meet the client.
- If the client is not at the scene where the client was previously reported to be located, still report the Date/Time of Arrival the MRRCT arranged to meet the client and was unable to following the initial dispatch (referral).

Time of Arrival

Section: Mobile Rapid Response Crisis Team

Definition:

Time of day the Mobile Rapid Response Crisis Team arrived on the scene following the initial dispatch (referral). This time will be used to calculate response time for urban and suburban responses by endorsed MRRCTs and CBCTs.

Arrival Time and Dispatch Time may match when the in-person MRRCT response actually begins at the same time the dispatch (referral) is received (i.e. the individual in crisis presents in person to the location of the MRRCT).

Time of Arrival should be the specific time the MRRCT arrived on scene and should not be rounded to the nearest quarter hour.

Code Values Not Applicable

Rules:

- Submit time values using a 24-hour clock.
- If MRRCT Type = 2, then Date of Arrival can be NULL
- If MRRCT Type = 1, then Date of Arrival must be a valid date.

Frequency:

Data Use:

Validation:

- Must be valid time.
- Date/Time of Arrival cannot be prior to the Dispatch Date/Time or Date/Time of Deployment.
- Date/Time of Arrival cannot be greater than the Event End Time/Date.

History:

Notes:

- Scene in this context is the location where the MRRCT arranged to meet the client.
- If the client is not at the scene where the client was previously reported to be located, still report the Date/Time of Arrival the MRRCT arranged to meet the client and was unable to following the initial dispatch (referral).

Presenting Problem

Section: Mobile Rapid Response Crisis Team

Definition:

The nature of the behavioral health crisis determined by the MRRCT provider during the initial dispatch (referral) and first intervention.

Code Values:

Code	Value	Definition
04	Suicidality	
05	Harm/Risk of Harm to Self	
06	Harm/Risk of Harm to Others	
07	Harm/Risk of Harm from Others	
08	Anxiety	
09	Disruptive Behavior	
10	Depression	
11	Mood Dysregulation	
12	Family Conflict	
13	Trauma	Current or past psychological trauma.
14	Peer Difficulties	
15	School Problems	
16	Psychosis	
17	Eating Disturbance	
18	Intellectual/Developmental Delays	
19	Identity Discovery	Related to support around gender expression, sexuality, race, ethnicity, etc.
20	Loneliness	
21	Intimate relationship problems	
22	Bereavement	
23	Critical Incident	Natural disaster, school violence, other significant incident affecting a group of people in a local or regional area.
24	Substance use	
25	Substance intoxication	
26	Substance withdrawal	
27	Neurocognitive symptoms	TBI, dementia, acute delirium.

28	Chronic physical symptoms	Chronic pain, chronic medical condition. These symptoms may be contributing to psychological distress.
29	Socioeconomic challenges	Lack of adequate food, lack of safe shelter, income loss.
97	Other	Examples: Undiagnosed, Behavioral Issue(s)

Historical Code Values:

Code	Value	Effective Start Date	Effective End Date
1	Mental Health	07/01/2020	07/10/2025
2	Substance Use Disorder	07/01/2020	07/10/2025
3	Co-Occurring (Mental Health and Substance Use Disorder)	07/01/2020	07/10/2025

Rules:

- Select all that apply.

Frequency:

Data Use:

Validation:

- Must be valid code(s).

History:

Notes:

Law Enforcement and Co-responder Involvement

Section: Mobile Rapid Response Crisis Team

Definition:

Law enforcement or other first responders were present at the scene with or without the presence of behavioral health or other co-responder during any service prior to the final disposition of the crisis event.

Code Values:

Code	Value	Definition
3	Law Enforcement Only	Law enforcement was present without co-responder.
4	Law Enforcement with BH co-responder	Law enforcement with BH co-responder present.
5	Law Enforcement with non-BH co-responder	Law enforcement with non-behavioral health co-responder present. Example: LE paired with an EMT.
6	Fire/EMS	Fire/EMS were present at the scene.
7	No Law Enforcement and/or law enforcement based co-responder	

Historical Code Values:

Code	Value	Effective Start Date	Effective End Date
1	Yes	01/01/2020	07/10/2025
2	No	01/01/2020	07/10/2025
Y	Yes	01/01/2020	07/10/2025
N	No	01/01/2020	07/10/2025

Rules:

- One option allowed.

Frequency:

Data Use:

Validation:

- Must be valid code.

History:

Notes:

Mobile Rapid Response Crisis Team Outcome

Section: Mobile Rapid Response Crisis Team

Definition:

The outcome(s) of the MRRCT event. This should be the final disposition, following the initial dispatch (referral) and any subsequent crisis services provided within 72 hours of the initial dispatch (referral). Note that many crisis events may have a disposition and outcome in less than 72 hours. For example, some dispatches (referrals) may have an outcome following a single in person intervention, but some may include planned follow-up by the MRRCT during the 72 hours following the initial dispatch (referral) and intervention.

Code Values:

Code	Value	Definition
2	MRRCT service completed, no follow-up recommended	MRRCT service completed, no follow-up recommended.
3	MRRCT service completed, follow up recommended	Referral given for independent follow-up.
6	Law Enforcement	Case referred to law enforcement.
7	DCR for ITA evaluation/investigation	Case referred to DCR.
8	Unable to locate individual or individual not available.	MRRCT unable to meet with the individual because they left the location, or they are unavailable for some other reason.
9	Voluntary placement at a shelter or other safe location	MRRCT verified admission to a shelter or other safe location. May include voluntary transport provided by MRRC or other support team to the facility.
10	Assisted with transport to needed services (pharmacy, food bank)	MRRCT verified transportation was provided to the location of needed services. May include voluntary transport provided by MRRC or other support team to the service location, for example a pharmacy or food bank.
11	Assisted with scheduling a next day appointment.	The MRRCT assisted the help seeker with scheduling a next day appointment.
12	Assisted with scheduling follow-up care.	The MRRCT assisted the help seeker with scheduling follow-up care.
13	Individual declined or terminated MRRCT services.	Individual declined or terminated MRRC services.
14	In-home stabilization referral	Used when referring to in-home stabilization services following the initial 72-hour crisis phase, including under the Mobile Response and Stabilization Services (MRSS) model for children, youth, and families.
15	Voluntary placement at a BH crisis facility	MRRCT verified admission to a BH crisis facility (ie. 23-hr crisis relief center, crisis stabilization unit, peer respite facility). May include voluntary transport provided by MRRCT or other support team to the facility.
16	Voluntary transfer to community hospital (includes ED)	MRRCT verified admission to a community hospital. May include voluntary transport provided by MRRC or other support team to the facility, including a hospital emergency department.

97	Other	Other outcomes not covered.
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Historical Code Values:

Code	Value	Effective Start Date	Effective End Date
1	Routine Follow-up completed	01/01/2020	07/10/2025
4	Transport to crisis triage/stabilization	01/01/2020	07/10/2025
5	Transport to community hospital (includes ER)	01/01/2020	07/10/2025

Rules:

- Only one option allowed.
- Required field.

Frequency:

Data Use:

Validation:

- Must be valid code.

History:

Notes:

Referral Given

Section: Mobile Rapid Response Crisis Team

Definition:

Specific referrals given to the client throughout the crisis event for independent follow up (exclude services for which the individual was directly transported e.g., crisis relief center, crisis stabilization unit, E&T, etc., which should be entered in MRRCT Outcome).

Code Values:

Code	Value	Definition
01	Outpatient Substance Use Disorder and/or Mental Health services	Examples: Outpatient facility, Detox service, Community behavioral health organization
02	Non-Behavioral Health Community Services	Examples: Medical Clinic, Primary Care Provider
03	Forensic Projects for Assistance in Transition from Homelessness (F-PATH)	
04	Forensic Housing and Recovery through Peer Services (F-HARPS)	
05	Traditional HARPS	
06	Traditional PATH	
07	Other housing resources	
08	Adult Protective Services	
09	EBT/ABD (Food/Cash Benefits)	
10	Educational Assistance	
11	Employment Assistance	
12	Home and Community Services	
13	Job Training	
14	Medical Insurance Services	Example: Insurance Care Coordinator, MCO Case Manager
15	Dental Care	
16	SSI/SSDI	
17	Veteran's Administration (VA) Benefits	
18	Voluntary Inpatient Behavioral Health Services	
19	Alternative Housing Supports	Examples: Shelter, Drop-in Center
20	Food Bank	
21	No Referrals Given	
22	Peer Respite	
23	Recovery Navigator	
24	WiSe	Wraparound with intensive services includes Multi-Systemic Therapy (MST)

25	TAY	Transitional Age Youth Program age 15-24 (includes TAY-CORE and TAY-WISE) TAY independent housing
26	School Based Mental Health Services	Includes school-based SUD services, ESD or True North
27	Department of Children Youth and Families	CPS, any other DCYF programs, Social Worker, Foster care system, child welfare.
28	Developmental Disabilities Administration	
29	Parenting Support	Examples: parenting class, parent support group, COPE
30	Youth at Risk Information – Juvenile Justice	

Rules:

- Select all that apply.

Frequency:

Data Use:

Validation:

- Must be valid code.
- If code value “(21) No Referral Given” is submitted, do not submit any other value.

History:

Notes:

- At a minimum, report the Referral Given at time of disposition.

Event End Date

Section: Mobile Rapid Response Crisis Team

Definition:

Indicates the date the crisis event was resolved and an outcome (disposition) provided by the MRRCT, concluding the crisis event.

Code Values Not Applicable

Rules:

- Required field.

Frequency:

Data Use:

Validation:

- Must be valid date.
- Cannot be a date/time prior to the Dispatch, Deployment, or Arrival Date.
- Cannot be a future date.

History:

Notes:

- For staff who provide both MRRCT and DCR services ensure that when transitioning from MRRCT to DCR services the MRRCT transaction is completed and a DCR transaction is started.

Event End Time

Section: Mobile Rapid Response Crisis Team

Definition:

Time of day the crisis was resolved, and an outcome (disposition) provided by the MRRCT, concluding the crisis event.

Code Values Not Applicable

Rules:

- Submit time values using a 24-hour clock (HHMM).

Frequency:

Data Use:

Validation:

- Must be valid time.
- Cannot be prior or equal to the Dispatch, Deployment or Arrival Time.
- Required field.
- Event End Time/Date must be equal to or greater than Dispatch Time/Date, Time/Date of Deployment, and Time/Date of Arrival.

History:

Notes:

MRRCT Agency NPI

Section: Mobile Rapid Response Crisis Team

Definition:

Indicates the billing provider NPI for the Agency that employs the MRRCT.

Rules:

- The billing provider NPI on the MRRCT transaction must match the billing provider NPI on the corresponding encounter submitted with procedure code H2011 with a UB and either an HA or HB modifier for the client.

Data Use:

Validation:

- Must be valid 10 digit billing provider NPI.
- No blank or null values.

History

Notes:

MRRCT Zip Code

Section: Mobile Rapid Response Crisis Team

Definition:

Indicates the location of the client at the time the first in person services occurred, via the Zip code, following the initial dispatch .

Code Values not applicable:

Rules:

- If MRRCT Type is 02, Zip code can be Null.
- If MRRCT Type is 01, zip code is required.

Validation:

- Must be valid 5 digit Zip code.

History:

Notes:

165.02 Error Code Description	165.03 Error Code Description_Updated
30500 Invalid Mobile Rapid Response Type	30500 Invalid Mobile Rapid Response Crisis Team Type
30501 Invalid Time value in transaction	30501 Invalid Time value in transaction
30502 Invalid Event Start date or Event End date	30502 Invalid Discharge Date or Event End date
30503 Invalid Referral Source	30503 Invalid Referral Source
30504 Invalid Interpreter Flag	30504 Invalid Interpreter Flag
30505 Invalid Presenting problem code	30505 Invalid Presenting problem code
30506 Invalid Co-Responder code (within parsed string)	30506 Invalid Co-Responder code (within parsed string)
30507 Invalid Referral Given code	30507 Invalid Referral Given code
30508 Invalid MCR Outcome code	30508 Invalid MRRCT Outcome code
30509 Invalid MCR Agency NPI	30509 Invalid MRRCT Agency NPI
30510 Invalid MCR Servicing Provider NPI	30510 Invalid MRRCT Servicing Provider NPI
	30511 Invalid Date of Deployment
	30512 Invalid Date of Arrival